2019 SAM Volunteer Survey

1. How long have you been volunteering at SAM?
   - Less than 1 year
   - 1 to 4 years
   - 5 to 9 years
   - 10 or more years

2. Please rate your interactions with your SAM staff supervisor or supervising department (part 1 of 2). I feel welcomed and appreciated?
   - Always
   - Often
   - Sometimes
   - Rarely
   - Never

3. Please rate your interactions with your SAM staff supervisor or supervising department (part 2 of 2). In the last year I have received recognition or thanks for being a volunteer.
   - Always
   - Often
   - Sometimes
   - Rarely
   - Never

4. Do you feel you are provided adequate resources and training to accomplish your volunteer role?
   - Always
   - Often
   - Sometimes
   - Rarely
   - Never

5. Do you feel you are receiving adequate support and guidance from the staff?
   - Always
   - Often
   - Sometimes
   - Rarely
   - Never
6. Do you feel our volunteer program is well organized?
   - So well organized!
   - Organized
   - Neutral
   - Disorganized
   - It’s a disaster!

7. Do you feel you have a good understanding of SAM’s Core Values?
   - Yes! Absolutely.
   - Some of them, but I have questions.
   - What core values?

8. Do you feel you have a good sense of how SAM’s Core Values relate to your volunteer role at SAM?
   - Yes!
   - Sometimes, or some of the core values.
   - Again, what core values?

9. What is your volunteer role?

10. If you could provide one suggestion for improvement of the volunteer program, what would make things better (for fellow volunteers in your program, or with respect to visitor experience, or for relationships between volunteers and staff)?

11. How does equity, inclusion, diversity, and accessibility apply to your volunteer role at SAM?

12. What do you enjoy most about volunteering?

13. What would make your volunteer experience more enjoyable?

14. Do you have any other comments, questions, or concerns?